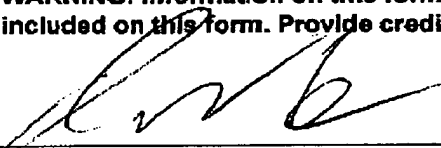


<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>					Docket No. 01093 (BLL-0271)	
Applicant(s): JOHN P. RUCKART						
Application No. 10/086,338	Filing Date March 1, 2002	Examiner Lisa Hashem	Customer No. 36192	Group Art Unit 2645	Confirmation No. 4121	
Invention: <b>TELEPHONE HOLD FEATURE</b>						
<b>RECEIVED</b> <b>CENTRAL FAX CENTER</b> <b>JAN 14 2005</b>						
<u>COMMISSIONER FOR PATENTS:</u>						
Transmitted herewith is an amendment in the above-identified application.						
The fee has been calculated and is transmitted as shown below.						
<b>CLAIMS AS AMENDED</b>						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	15 -	20 =	0	x \$50.00	\$0.00	
INDEP. CLAIMS	3 -	4 =	0	x \$200.00	\$0.00	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00	
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>	
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ In the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 06-1130 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038. <b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b>						
 Signature			Dated: January 14, 2005			
David A. Fox Registration No. 38,807 CANTOR COLBURN LLP 55 Griffin Road South Bloomfield, CT 06002 Telephone (860) 286-2929 Facsimile (860) 286-0115 Customer No. 36192			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ (Date) _____ Signature of Person Mailing Correspondence _____ Typed or Printed Name of Person Mailing Correspondence			
CC:						

P11LARGE/REV09

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: JOHN P. RUCKART  
SERIAL NO.: 10/086,338  
FILED: March 1, 2002  
FOR: TELEPHONE HOLD FEATURE

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) ART UNIT:  
) 2645  
)  
) EXAMINER:  
) Lisa Hashem

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**JAN 14 2005**

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Sheila Smedick

Sheila Smedick name 1-14-05  
signature date

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

Applicant respectfully requests consideration of the following amendment and remarks contained herein in response to the Office Action mailed October 22, 2004. Applicant respectfully submits that the amendment and remarks contained herein place the instant application in condition for allowance.